

## **UBC Library TOTS (Tools for Outreach & Teaching Series) session on Wikis, May 24, 2007**

Below are the questions and answers from the RIC facilitated group discussion in the TOTS session on wikis.

### **1. How do you see yourself using this tool in your work environment?**

- Working group
- Interest group
- Sharing conference info
- Planning
- Reference questions
- Book info & reviews
- Subject guide
- Ref & P/S – online manual / policies & procedures
- Collaboration – staff and/or public
- GAA training
- Teaching – provide a skeleton for students to provide content
- Replacement for WebCT
- Sharing – documentation, procedures, responses to training (current awareness)
- Weekly meetings – means of collecting comments for preparation of agenda
- Scheduling

### **2. What are some of the advantages of using this technology?**

- Communicate with special group
- Organize within group
- Hosted @ UBC
- Increase efficiency
- Google application
- Share @ UBC
- Better than blog for sharing
- Empowering/quick to use
- Easy for graphics
- Free/Liberating
- Adds more interest for teaching

### **3. What are some of the challenges of using this technology?**

- Buy-in (not everyone wants to contribute)
- Participation
- pbwiki – limited space
- How much is it used – evaluation
- Stability?
- Spam
- Support
- Editing issues
- How to find
- Public versus private
- Subjectivity/Reliable/Valid?
- Compared with forums – easier to find answers
- How open?
- Control
- More windows
- How long to learn